MODEL CSPID – MODULAR CONTROLLER SERIES PID MODULES



For Model No. CSPID2S0, CSPID2SM, CSPID2T0, and CSPID2TM Only

GENERAL DESCRIPTION

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The Model CSPID series modules are full featured PID controllers designed for use with the Modular Controller Series. The CSPID1 is a single loop controller, while the CSPID2 is a dual loop controller. The design of the system provides a true modular PID control platform for multi-zone control applications. The modules can accept a wide range of thermocouple, RTD, 0-10 V, 0/4-20 mA signals. With multiple discrete outputs, plus an optional analog output (CSPID1 only), the CSPID modules can perform virtually any combination of timeproportioning or linear control for heat, cool, or heat/cool applications. The discrete outputs may also be assigned to one of seven internal soft alarms. The CSPID1's optional linear output can be assigned to transmit virtually any internal variable.

The CSPID modules connect and communicate via a backplane connection to the CSMSTR Modular Controller Series Master. The CSMSTR, equipped with serial ports as well as an Ethernet port, allows the system to share data with PCs, PLCs, and SCADA systems. The Master supports any combination of up to 16 CS Series modules.

The CSPID modules are available with various discrete output combinations, including relays, open drain MOSFETs, and triac outputs. For applications requiring large loads to be controlled, several DIN rail mount relays are available.

The modules can operate in On/Off, P, PI, or PID control mode, and use an on-demand Auto-Tune that establishes the tuning constants. The PID constants may be fine-tuned through the serial or Ethernet interface. The modules employ a unique overshoot suppression feature, which allows the quickest response without excessive overshoot. The modules can also be operated in manual mode, providing the operator with direct control of the output.

Internal power management circuits allow the modules to be replaced while power is applied, which reduces downtime in the event of a relay failure. All configuration information is stored locally within each module, as well as in the Master, so replacement modules do not need to be configured.

The Modular Controller Series' high density packaging and DIN rail mounting saves time and panel space. The backplane connection provides power and communication to the module and snaps easily onto standard top hat (T) profile DIN rail.



WARNING - EXPLOSION HAZARD - SUBSTITUTION OF COMPONENTS MAY IMPAIR SUITABILITY FOR CLASS I, DIVISION 2



THIS EQUIPMENT IS SUITABLE FOR USE IN CLASS I, DIVISION 2, GROUPS A, B, C, D, OR NON-HAZARDOUS LOCATIONS ONLY

- DEDICATED SINGLE AND DUAL PID MODULES FOR THE MODULAR CONTROLLER SERIES
- HOT-SWAPPABLE REPLACEMENT REDUCES DOWNTIME
- AUTO ADDRESSING MINIMIZES CONFIGURATION TIME
- FULLY ISOLATED DESIGN PROVIDES RELIABLE OPERATION
- PID CONTROL WITH REDUCED OVERSHOOT
- UNIVERSAL INPUTS ACCEPT TC, RTD, 0-10 V and 0/4-20 mA SIGNALS
- ON DEMAND AUTO-TUNING OF PID SETTINGS
- DC ANALOG OUTPUT (OPTIONAL, CSPID1 ONLY)
- HEATER CURRENT INPUT (OPTIONAL) ENSURES DETECTION
 OF HEATER CIRCUIT FAILURE
- WINDOWS[®] CONFIGURATION SOFTWARE



CE

CONFIGURATION

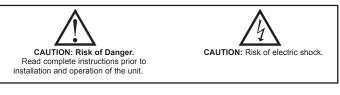
The Modular Controller Series is configured with Windows[®] compatible Crimson[®] software. The software is an easy to use, graphical interface which provides a means of communication configuration, as well as commissioning and calibration of new systems.

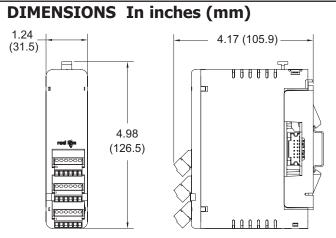
ALARMS

Each loop within the modules has seven internal "soft" alarms, which can be assigned to trigger any output. This includes four process alarms, two heater current, and one input fault alarm.

ANALOG OUTPUT OPTION (CSPID1 ONLY)

The optional DC Analog Output (10 V or 20 mA) can be independently configured and scaled for control or re-transmission purposes.





HEATER CURRENT MONITOR OPTION

The optional Heater Current Monitor input is useful for early warning of heater degradation, or heater circuit failure. The input connects to a current transformer with an output of 100 mA AC to ensure that proper heater current is present when the control output is on, and that little or no current is present when the output is off. This option provides immediate warning of a circuit short or open, instead of waiting for a high or low temperature shutdown alarm.

SAFETY SUMMARY

All safety related regulations, local codes and instructions that appear in the manual or on equipment must be observed to ensure personal safety and to prevent damage to either the instrument or equipment connected to it. If equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.

Do not use the controller to directly command motors, valves, or other actuators not equipped with safeguards. To do so can be potentially harmful to persons or equipment in the event of a fault to the controller. An independent and redundant temperature limit indicator with alarm outputs is strongly recommended.

SPECIFICATIONS

1. **POWER**: Derived from system backplane. (CSPID1 draws 150 mA max. load on power input of MASTER, CSPID2 draws 125 mA max). Modules may be hot-swapped (Replaced while powered up).

2. LEDs*:

STS - Status LED shows module condition

OP1, OP2, OP3, OP4 - Indicate status of outputs 1, 2, 3, and 4

ALM, or AL1 and AL2 - Alarm LEDs are $\bar{\rm lit}$ during any internal alarm condition

* Default configuration.

3. **MEMORY**: Non-volatile memory retains all programmable parameters. MASTER also stores the parameters in order to reprogram modules that are replaced.

4. INPUT:

GENERAL: Sample Time: 67 msec (15 Hz) Common Mode Rejection: >110 dB, 50/60 Hz Normal Mode Rejection: >40 dB, 50/60 Hz Temperature Coefficient: 0.01%/°C

Step Response Time: 200 msec typ., 250 msec max

THERMOCOUPLE INPUTS:

Types: T, E, J, K, R, S, B, N, C Input Impedance: 20 M Ω

Input Impedance. 20 M S2

Lead Resistance Effect: 0.25 $\mu V/\Omega$

Cold Junction Compensation: Less than $\pm 1^{\circ}$ C typical ($\pm 1.5^{\circ}$ C max) over 0 to 50 °C ambient temperature

Resolution: 0.1°

ТҮРЕ	MEASUREMENT	WIRE COLOR ANSI BS 1843	
TIPE	RANGE		
т	-200 to +400°C	(+) Blue	(+) White
	-328 to +752°F	(-) Red	(-) Blue
E	-200 to +730°C	(+) Violet	(+) Brown
	-328 to +1346°F	(-) Red	(-) Blue
J	-200 to +760°C	(+) White	(+) Yellow
J	-328 to +1400°F	(-) Red	(-) Blue
к	-200 to +1350°C	(+) Yellow	(+) Brown
K	-328 to +2462°F	(-) Red	(-) Blue
R	0 to +1768°C	No Standard	(+) White
ĸ	+32 to +3214°F	No Stanuaru	(-) Blue
s	0 to +1768°C	No Standard	(+) White
3	+32 to +3214°F	No Stanuaru	(-) Blue
в	+149 to +1820°C	No Standard	No Standard
В	+300 to +3308°F		
N	-200 to +1300°C	(+) Orange	(+) Orange
	-328 to +2372°F	(-) Red	(-) Blue
С	0 to +2315°C	No Standard	No Standard
W5/W6	+32 to +4199°F		No Stalluaru
mV -5 mV to 56 m		N/A	N/A

RTD INPUTS:

Type: 2 or 3 wire Excitation: 150 μ A Lead Resistance: 15 Ω Max

TYPE	INPUT TYPE	RANGE
385	100 Ω platinum, Alpha = .00385	-200 to +600°C -328 to +1100°F
392	100 Ω platinum, Alpha = .003919	-200 to +600°C -328 to +1100°F
672	120 Ω nickel, Alpha = .00672	-80 to +215°C -112 to +419°F

Resolution: 1 or 0.1°

ROCESS	INPUT:	

INPUT RANGE	ACCURACY (18 TO 28 °C)	IMPEDANCE	MAX CONTINUOUS OVERLOAD	RESOLUTION
10 V	0.1% span	1 M Ohm	50 V	16 bit
20 mA	0.1% span	10 Ohm	100 mA	16 bit

- TEMPERATURE INDICATION ACCURACY: ± (0.3% of span, +1°C). Includes NIST conformity, cold junction effect, A/D conversion errors, temperature coefficient and linearization conformity at 23 °C after 20 minute warm up.
- 6. ISOLATION LEVEL: 500 Vrms @ 50/60 Hz for 1 minute between the following:
 - OP1

OP2 OP3

OP4

Linear Output (CSPID1 only)

Signal Inputs and HCM

CS Master Power Supply Input

7. COMMUNICATIONS: Provided by the CS Master

8. A/D CONVERTER: 16 bit resolution

9. DISCRETE OUTPUTS:

- **CSPID1**: Outputs 1 and 2 available as Solid State NFET, Form A relay or Triac. Output 3 is a Form C relay.
- **CSPID2**: Outputs 1 through 4 available as Form A relay, Solid State NFET, or Triac.

Solid State Output:

Type: Switched DC, N Channel open drain MOSFET

- Current Rating: 1 A max
- VDS ON: 0.3 V @ 1 A
- VDS MAX: 30 VDC

Offstate Leakage Current: 0.5 mA max

Form A Relay Output:

Type: N.O.

Current Rating: 3 Amps @ 125 VAC

1/10 HP @ 125 VAC

Life Expectancy: 200,000 cycles at maximum load rating. (Decreasing load, increasing cycle time, and use of surge suppression such as RC snubbers increases life expectancy.)

Form C Relay Output:

Type: SPDT

Current Rating: 5 Amps @ 125 VAC or 28 VDC (resistive load) 1/8 HP @ 125 VAC

Life Expectancy: 100,000 cycles at maximum load rating. (Decreasing load, increasing cycle time, and use of surge suppression such as RC snubbers increases life expectancy.)

- Triac: (CSPID1TA only)
 - Type: Optically isolated, zero-crossing detection

Rating: 120 VAC, Min: 20 VAC

Max Load Current: 1.0 A across Operating Temperature Range

Min Load Current: 5 mA

Offstate Leakage Current: 1 mA Max

Operating Frequency: 20 to 400 Hz

Protection: Internal Transient Suppression, Fused

Triac: (CSPID2T0 and CSPID2TM only)

Type: Optically isolated, zero-crossing detection

Rating: 120 VAC, Min: 20 VAC

Max Load Current: 0.5A @ 25°C, 0.4A @ 50°C

Min Load Current: 5 mA

- Offstate Leakage Current: 1 mA Max Operating Frequency: 20 to 500 Hz
- Protection: Internal Transient Suppression, Fused
- 10. CONTROL MODES:
- Control: On/Off, P, PI, or PID

Output: Time proportioning or linear (CSPID1 only)

Cycle Time: Programmable from 0.0 to 60.0 sec

Auto-Tune: When selected, sets proportional band, integral time, derivative time values, and output dampening time

Probe Break Action: Programmable response

11. ALARMS: Modes: Manual Absolute High Acting Absolute Low Acting Deviation High Acting Deviation Low Acting Inside Band Acting Outside Band Acting Reset Action: Programmable; automatic or latched Standby Mode: Programmable; enable or disable Hysteresis: Programmable Sensor Fail Response: Upscale 12. ANALOG DC OUTPUT (optional, CSPID1 only): Selectable/programmable for 0-10 VDC, 0-20 mA, or 4-20 mA Resolution: Voltage: 500 µV Current: 1 µA Accuracy 0.1% of full scale (18 to 28 $^{\circ}\mathrm{C})$ 0.2% of full scale (0 to 50 °C) Update Time: 0.0 to 60.0 sec Compliance (for current output only): 500 Ω max. Minimum load (voltage output only): 10 KQ min. Outputs are independently jumper selectable for either 10 V or 20 mA. The output range may be field calibrated to yield approximate 10% overrange and a small underrange (negative) signal. 13. HEATER CURRENT MONITOR INPUT (optional): Type: 300 V max, 50 A max. Single phase, full wave monitoring of load currents Input: 100 mA max. input for use with external current transformers Input Resistance: 5 Ω Accuracy: $\pm 3.0\%$ full scale, 5 to 100% of range Frequency: 50 to 400 Hz Minimum output on time for break alarm: 350 msec 14. ENVIRONMENTAL CONDITIONS

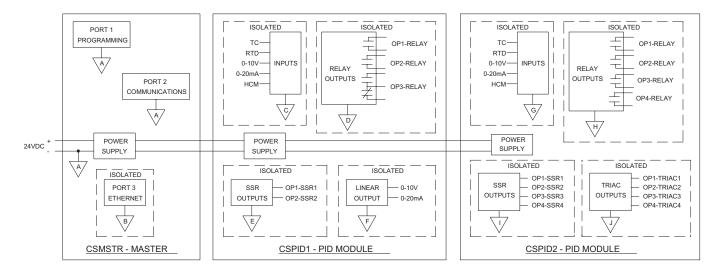
Operating Temperature Range: 0 to +50 °C Storage Temperature Range: -40 to +85 °C

Operating and Storage Humidity: 85% max relative humidity, noncondensing, from 0 to +50°C Vibration to IEC 68-2-6: Operational 10 to 150 Hz, 1 g. Shock to IEC 68-2-27: Operational 25 g (10 g relay). Altitude: Up to 2000 meters 15. CERTIFICATIONS AND COMPLIANCES: SAFETY Check each module's specifications to determine system compliance. **CE** Approved EN 61326-1 Immunity to Industrial Locations Emission CISPR 11 Class A Safety requirements for electrical equipment for measurement, control, and laboratory use: EN 61010-1: General Requirements EN 61010-2-030: Particular Requirements for Testing and Measuring Circuits EN 61010-2-201: Particular Requirements for Control Equipment **RoHS** Compliant UL Listed: File #E302106 UL Hazardous (CSPID2S0, CSPID2SM, CSPID2T0, and CSPID2TM only): File #E317425 ABS Certificate #09-HS426719-B-4-PDA Refer to EMC Installation Guidelines section of the bulletin for additional information. 16. CONSTRUCTION: Case body is burgundy high impact plastic. For indoor use only. Installation Category II, Pollution Degree 2. 17. CONNECTIONS: Removable wire clamp screw terminal blocks. Wire Gage: 28-16 AWG terminal gage wire Torque: 1.96-2.23 inch/lbs (0.22-0.25 N-m) 18. MOUNTING: Snaps on to standard DIN style top hat (T) profile mounting rails according to EN50022 -35 x 7.5 and -35 x 15. 19. WEIGHT: ČSPID1: 7 oz (198.4 g)

CSPID2: 7 oz (198.4 g)

WARNING - EXPLOSION HAZARD - DO NOT DISCONNECT EQUIPMENT UNLESS POWER HAS BEEN SWITCHED OFF OR AREA IS KNOWN TO BE NON-HAZARDOUS.

BLOCK DIAGRAM



EMC INSTALLATION GUIDELINES

Although Red Lion Controls Products are designed with a high degree of immunity to Electromagnetic Interference (EMI), proper installation and wiring methods must be followed to ensure compatibility in each application. The type of the electrical noise, source or coupling method into a unit may be different for various installations. Cable length, routing, and shield termination are very important and can mean the difference between a successful or troublesome installation. Listed are some EMI guidelines for a successful installation in an industrial environment.

- 1. A unit should be mounted in a metal enclosure, which is properly connected to protective earth.
- 2. Use shielded cables for all Signal and Control inputs. The shield connection should be made as short as possible. The connection point for the shield depends somewhat upon the application. Listed below are the recommended methods of connecting the shield, in order of their effectiveness.
 - a. Connect the shield to earth ground (protective earth) at one end where the unit is mounted.
 - b. Connect the shield to earth ground at both ends of the cable, usually when the noise source frequency is over 1 MHz.
- 3. Never run Signal or Control cables in the same conduit or raceway with AC power lines, conductors, feeding motors, solenoids, SCR controls, and heaters, etc. The cables should be run through metal conduit that is properly grounded. This is especially useful in applications where cable runs are long and portable two-way radios are used in close proximity or if the installation is near a commercial radio transmitter. Also, Signal or Control cables within an enclosure should be routed as far away as possible from contactors, control relays, transformers, and other noisy components.
- 4. Long cable runs are more susceptible to EMI pickup than short cable runs.
- 5. In extremely high EMI environments, the use of external EMI suppression devices such as Ferrite Suppression Cores for signal and control cables is

HARDWARE

CSPID1 ONLY ANALOG OUTPUT OPTION

Select either Voltage or Current output by placing the output jumpers in the appropriate location. The output jumpers are located on the side of the CSPID1 module.



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effective. The following EMI suppression devices (or equivalent) are recommended:

Fair-Rite part number 0443167251 (RLC part number FCOR0000) Line Filters for input power cables:

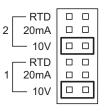
Schaffner # FN2010-1/07 (Red Lion Controls # LFIL0000)

- 6. To protect relay contacts that control inductive loads and to minimize radiated and conducted noise (EMI), some type of contact protection network is normally installed across the load, the contacts or both. The most effective location is across the load.
 - a. Using a snubber, which is a resistor-capacitor (RC) network or metal oxide varistor (MOV) across an AC inductive load is very effective at reducing EMI and increasing relay contact life.
 - b. If a DC inductive load (such as a DC relay coil) is controlled by a transistor switch, care must be taken not to exceed the breakdown voltage of the transistor when the load is switched. One of the most effective ways is to place a diode across the inductive load. Most RLC products with solid state outputs have internal zener diode protection. However external diode protection at the load is always a good design practice to limit EMI. Although the use of a snubber or varistor could be used. RLC part numbers: Snubber: SNUB0000
 - Varistor: ILS11500 or ILS23000
- 7. Care should be taken when connecting input and output devices to the instrument. When a separate input and output common is provided, they should not be mixed. Therefore a sensor common should NOT be connected to an output common. This would cause EMI on the sensitive input common, which could affect the instrument's operation.

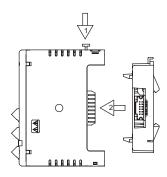
Visit RLC's web site at http://www.redlion.net/emi for more information on EMI guidelines, Safety and CE issues as they relate to Red Lion Controls products.

CSPID2 ONLY INPUT JUMPERS

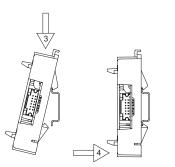
Select the desired input type for each channel by positioning the jumper appropriately. For thermocouple inputs, the jumper position can be ignored.



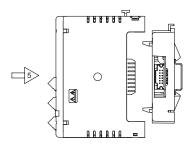
INSTALLATION SEPARATE BASE FROM MODULE



ATTACH THE MODULE BASE TO THE DIN RAIL



ATTACH MODULE TO BASE

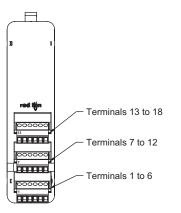


The unit shall be installed inside a UL Listed Industrial Control Panel or similar type of enclosure. A minimum 3.2 mm distance shall be maintained between the hazardous live parts of the equipment and accessible parts of the fire/electrical enclosure.

WIRING

WIRING CONNECTIONS

All conductors should meet voltage and current ratings for each terminal. Also, cabling should conform to appropriate standards of good installation, local codes and regulations. When wiring the module, use the numbers on the label to identify the position number with the proper function. Strip the wire, leaving approximately 1/4" (6 mm) of bare wire exposed. Insert the wire into the terminal, and tighten.



VDC-

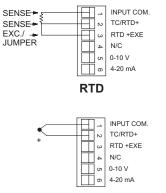
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WARNING - EXPLOSION HAZARD - DO NOT DISCONNECT WHILE CIRCUIT IS ALIVE UNLESS AREA IS KNOW TO BE NON-HAZARDOUS.

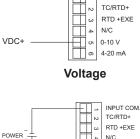


INPUT AND OUTPUT (I/O) WIRING MUST BE IN ACCORDANCE WITH CLASS I, DIV. 2 WIRING METHODS AND IN ACCORDANCE WITH THE AUTHORITY HAVING JURISDICTION.

CSPID1 INPUT CONNECTIONS



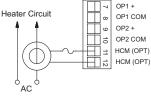
Thermocouple and Millivolt



INPUT COM

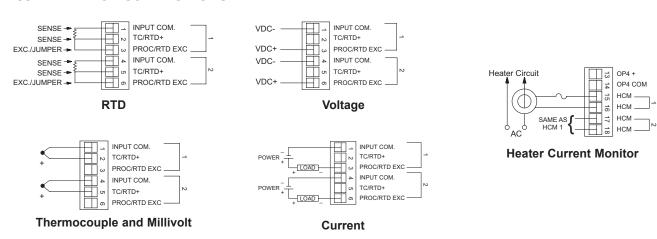


Current

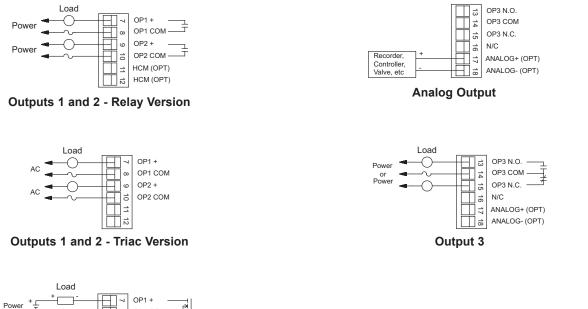


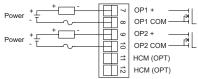
Heater Current Monitor

CSPID2 INPUT CONNECTIONS



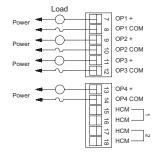
CSPID1 OUTPUT CONNECTIONS



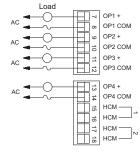


Outputs 1 and 2 - Solid State Version

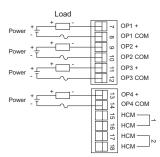
CSPID2 OUTPUT CONNECTIONS



Outputs 1-4 - Relay Version



Outputs 1-4 - Triac Version



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Outputs 1-4 - Solid State Version

LEDS

STS – STATUS LED

The Status LED is a dual color LED that provides information regarding the state of the module. This includes indication of the various stages of the start-up routine (power-up), as well as any errors that may occur.

Startup Routine

Rapidly Flashing Red	Module is currently running the boot loader and/or being flash upgraded by Crimson. This occurs for four seconds during a power up.
Steady Red	Module switching to configuration.
Green	Module performing normally.

FIRMWARE UPGRADE

The module's firmware is stored in flash memory to prevent software/hardware conflicts, and so that software features may be added in the future.

During a download, Crimson compares its own library of firmware files with those stored in the Master module. If they do not match, Crimson will download the necessary files. The Master then checks to make sure that the I/O modules contain the same firmware. If they contain a different revision, the Master will automatically copy those files into the module's flash memory. During this process, the module LEDs will flash rapidly, starting with the top row, and progressing through the remaining rows until the process is complete.

ORDERING INFORMATION

Error States

Solid Red	Module not controlling, and not communicating.
	Module is controlling properly, but has lost communication with the Master.

OP1, OP2, OP3, OP4* - OUTPUT STATUS LED

The OP1, OP2, OP3, and OP4* LEDs are factory configured to indicate the status of the outputs. The LEDs turn on when the output is active.

ALM OR AL1 & AL2 – ALARM LED

The Alarm LEDs are factory configured to indicate the presence of an alarm. Whenever one of the seven alarms is active, the LED turns on.

These LEDs may be remapped to various other module properties.

CONFIGURATION

Programming is done via $Crimson^{\ensuremath{\mathbb{R}}}$ software, a Windows^{$\ensuremath{\mathbb{R}}$} compatible configuration interface. Please see the Crimson manual for more information.

TYPE	MODEL NO.	DESCRIPTION	PART NUMBER
	CSMSTR	Modular Controller Master, Multi Comms ports and Ethernet	CSMSTRV2
		Modular Controller Master with multiple protocol converter, Ethernet and expansion slot	CSMSTRLE
Master Module		Modular Controller Master with multiple protocol converter, data logger, web server with Virtual HMI up to QVGA (320 x 240) size and expansion slot.	CSMSTRSX
		Modular Controller Master with multiple protocol converter, data logger, web server with Virtual HMI up to VGA (640 x 480) size and expansion slot with increased SDRAM	CSMSTRGT
		Single Loop Module, Relay Outputs	CSPID1R0
		Single Loop Module, Relay Outputs, Analog Output	CSPID1RA
	CSPID1 ¹	Single Loop Module, Relay Outputs, Heater Current Input	CSPID1RM
		Single Loop Module, Solid State Outputs	CSPID1S0
		Single Loop Module, Solid State Outputs, Analog Output	CSPID1SA
		Single Loop Module, Solid State Outputs, Heater Current Input	CSPID1SM
PID Control Modules		Single Loop Module, Triac Outputs, Analog Output	CSPID1TA
		Dual Loop Module, Relay Outputs	CSPID2R0
	CSPID2	Dual Loop Module, Relay Outputs, Heater Current Input	CSPID2RM
		Dual Loop Module, Solid State Outputs	CSPID2S0
		Dual Loop Module, Solid State Outputs, Heater Current Input	CSPID2SM
		Dual Loop Module, Triac Outputs	CSPID2T0
		Dual Loop Module, Triac Outputs, Heater Current Input	CSPID2TM
Communications Cables	CBI	Programming Cable for CS, G3, & Paradigm Series	CBLPROG0
(10 feet)		Communications Cables ¹	CBLxxxxx
0.4		Crimson [®] Programming Software ²	SFCRM
Software		Crimson [®] Programming Software, Manual, and Download Cable	SFCRK
		Replacement Base	CSBASE00
		Replacement Termination Plug	CSTERM00
Accessories	СТ	50 Amp Current Transformer (For Heater Current Models) UL Recognized component, Instrument Transformers, Inc. Part #2SFT500-0.1	CT005001

Note: Certain modules are not suitable for use in Hazardous locations. Check each module's specifications prior to installation.

¹ Visit www.redlion.net for a complete list of PID modules, data acquisition modules, communications drivers and cables.

² Free at www.redlion.net

These LEDs may be remapped to various other module properties. *CSPID2 only

LIMITED WARRANTY

(a) Red Lion Controls Inc., Sixnet Inc., N-Tron Corporation, or Blue Tree Wireless Data, Inc. (the "Company") warrants that all Products shall be free from defects in material and workmanship under normal use for the period of time provided in "Statement of Warranty Periods" (available at www.redlion.net) current at the time of shipment of the Products (the "Warranty Period"). EXCEPT FOR THE ABOVE-STATED WARRANTY, COMPANY MAKES NO WARRANTY WHATSOEVER WITH RESPECT TO THE PRODUCTS, INCLUDING ANY (A) WARRANTY OF MERCHANTABILITY; (B) WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE; OR (C) WARRANTY AGAINST INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS OF A THIRD PARTY; WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE. Customer shall be responsible for determining that a Product is suitable for Customer's use and that such use complies with any applicable local, state or federal law.

(b) The Company shall not be liable for a breach of the warranty set forth in paragraph (a) if (i) the defect is a result of Customer's failure to store, install, commission or maintain the Product according to specifications; (ii) Customer alters or repairs such Product without the prior written consent of Company.

(c) Subject to paragraph (b), with respect to any such Product during the Warranty Period, Company shall, in its sole discretion, either (i) repair or replace the Product; or (ii) credit or refund the price of Product provided that, if Company so requests, Customer shall, at Company's expense, return such Product to Company.

(d) THE REMEDIES SET FORTH IN PARAGRAPH (c) SHALL BE THE CUSTOMER'S SOLE AND EXCLUSIVE REMEDY AND COMPANY'S ENTIRE LIABILITY FOR ANY BREACH OF THE LIMITED WARRANTY SET FORTH IN PARAGRAPH (a).